

Terms & Conditions

About Yamaha MX Experience

The Yamaha MX Experience is owned and operated by AMCA Events Ltd. The Yamaha MX Experience is an off-road experience on Yamaha Motocross & Enduro bikes.

Bookings & Payments

All bookings are on a first come first serve basis and must be made via the booking system online or over the telephone. Experiences must be paid in full at the time of booking. A confirmation with directions, T&C's and useful further information will be emailed once the booking is made. Bookings will be completed once customers confirm they have read and understood our terms and conditions.

Cancellation Policy

Cancellation by rider

All requests for cancellations must be in writing and sent by either post or email.

Cancellations & transfers up to 2 weeks before the experiences are acceptable and cancellations are refundable in full.

Cancellations less than 2 weeks before the experience are non refundable or transferable.

Cancellation by Yamaha MX Experience

As motocross is reliant on the weather the Yamaha MX Experience reserve the right to postpone, change venue or cancel an experience if it deems the track poses a health & safety risk to the riders and/or staff. Riders will be given as much notice as possible by email or telephone (if booking accommodation it is advised to purchase cancellation insurance) if an experience is to cancel. Riders will have the option to transfer their experience or request a full refund (refund option is not available for Virgin voucher holders).

Insurance

Whilst AMCA Ltd have Public Liability insurance of £20 million, Personal Accident Cover is NOT provided for riders and, as with any other potentially dangerous sport, you may wish to consider purchasing your own cover before attending the experience.

Safety Regulations

Customers accept that riding a motorcycle is a dangerous activity. Off-road motorcycle activities take place in varied natural environments where there are hazards and risks to manage. Every effort will be made by the Yamaha MX Experience team to provide training in a safe manner. Riders participating are expected to comply with all safety guidance and instructions given by the coaching staff. If, in a coach's opinion, it is unsafe for a rider to continue Yamaha MX Experience reserves the right to move that rider to a different group or bike appropriate to that riders ability level.

Code of Conduct

The rider's safety and enjoyment are our priority while taking part in the Yamaha MX Experience. The rider has a responsibility to mitigate the risks incurred. This means that you should wear all required safety equipment at all times. We provide customers with full protective clothing and safety riding kit to wear. We ask that you respect yourself, other riders and coaches on the course. The Yamaha MX Experience reserves the right to withdraw customers from the event who exhibit disruptive or dangerous behaviour that risks their own safety or the safety or enjoyment of other riders and/or coaches. Any damage caused to property or equipment as a result of unruly behaviour will be charged to the customer.

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General

All bookings are made on the basis that the rider will, at all times, observe the safety regulations, code of conduct and any other instructions set out by the coaches on the day of the experience.

Medical Declaration

In accepting these terms and conditions you are confirming that you are fit and able to ride.

If you answer YES to any of the questions below you should notify us and seek medical advice before taking part in a Yamaha MX Experience:

1. Do you suffer from epilepsy, fits, blackouts or any other condition which may cause loss of consciousness?
2. Do you suffer from any condition which might cause dizziness, vertigo or loss of balance?
3. Have you ever been unconscious because of a head injury or suffered a concussion in the last 12 months?
4. Do you suffer from any progressive neurological disorder such as multiple sclerosis or motor neurone disease?
5. Have you ever suffered a stroke at any time?
6. Do you suffer from loss of strength, feeling, control or movement on any of your limbs, head or neck?
7. Have you suffered an amputation of any of your limbs or parts of limbs or have artificial limbs?
8. Do you suffer from any condition or disease affecting your eyes or ears?
9. Have you ever had a surgical procedure for a heart condition (eg bypass, angioplasty, pacemaker)?
10. Do you suffer from any condition affecting the main arteries (eg bypass, graft, aortic aneurysm)?
11. Do you suffer from hypertension (high blood pressure)?
12. Have you been diagnosed with any kind of tumour or cancer?
13. Have you been diagnosed with diabetes?
14. Do you suffer from any psychiatric or emotional illness?
15. Do you suffer from or are you engaged in alcohol, drug or substance misuse?

Data Protection Act

The Yamaha MX Experience is compliant with The Data Protection Act.

Personal Information

The information that we collect, both online and on the day is for the use of Yamaha MX Experience only and will not be shared with any other party. Personal information will be collected on the day when riders are asked to 'sign on', this may be used by Yamaha MX Experience to contact riders with upcoming experiences and offers.

Complaints Procedure

Should the rider wish to raise a complaint of any nature regarding the experience they should contact the office within 5 days of the experience taking place.

Contact

To contact the office please call 01543 466282 or email office@amca.uk.com